MONTHLY CIO UPDATE
May 2015

ENTERPRISE INITIATIVES HIGHLIGHTS

1. **Managed Print Services**
   ‣ Progress - **Nine** departments completed. Printers **deployed 2,530**, printers in deployment 5,389 and **19,827 printers replaced** or being replaced.
   ‣ Projected annual cost savings/cost avoidance - $7.9 million based on completed designs and deployment.
   ‣ One design completed at Community and Senior Services.
   ‣ In April, five bids were issued for 1,887 printers; in May three bids planned to be issued for up to 900 printers.

2. **Office 365 Implementation (O365)**
   ‣ **Ten** departments with **10,811** email boxes have completed migration to the O365 environment.
   ‣ Sheriff and District Attorney O365 pilots remain in progress.
   ‣ Two departments remain to be migrated to ISD's centralized email.

3. **Workstation Encryption**
   ‣ Overall progress – **46,714** workstation have been encrypted equating to **48%** of total.
   ‣ All departments have encryption software licenses.

4. **Data Center Assessment and Consolidation – Gartner Study**
   ‣ Completed the **Current State Assessment and Future State Requirements** and was submitted to the Board on April x. 2015. This included the assessments of 49 County Data Centers.
   ‣ The **Enterprise Data Center Governance Model and five-year Consolidation Roadmap** draft was vetted with the CIO Leadership Committee and the Board.
   ‣ CEO Capital Projects, ISD and CIO are working with **Gartner to finalize a Statement of Work** to address the lease/build/buy analysis portion of the Data Center Motion.

Upcoming IT Board Agenda items

   ‣ Chief Information Officer – ITF requests for Adobe Upgrade and Captiva implementation
   ‣ Regional Planning/Public Works – Amendment to Agreement with Tyler Technologies for services relating to the Electronic Permitting and Inspection System (EPIC-LA)
   ‣ Fire Department – ScanHealth Agreement for Electronic Patient Care Reporting System (e-PCR)
   ‣ Health Services – Amendments to Agreements with Cerner and Gartner for services relating to the ORCHID Electronic Health Records System
   ‣ Internal Services Department - Agreement with State of California for Tertiary Data Repository

Enterprise IT Initiatives Dashboard by Department – May 2015

Department	Managed Print Services (Target completion - Dec 2016)	Office 365 Implementation (Target completion – June 2015)	Workstation (WS) Encryption (Target completion - June 2015)
Agricultural Commissioner / Weights and Measures	Completed From 91 to 39 printers Est. savings – 40% @$48K / yr. PM: S. Hunter	Pilot completed (13 users) 3-year email retention PM: ISD	Completion Status: 4% PM: S. Hunter
Alternate Public Defender	Design on hold From 134 to 128 printers Est. savings – 5% @ $5K / yr. PM: J. Yerian	Completed* 7-year email retention PM: ISD	Completion Status: 86% PM: J. Yerian
Animal Care & Control	Printer deployment in progress From 101 to 59 printers Est. savings – 54% @ $63K / yr. PM: R. Ignacio	Pilot completed (5 users) 3-year email retention PM: ISD	Completion Status: 96% PM: ISD/IT Shared Services
Assessor	Printer deployment, design review in progress From 561 to 269 printers Est. savings – 42% @ $298K / yr. PM: J. Krantz	Completed (1,342 users)* Unlimited email retention PM: ISD	Completion Status: 35% PM: J. Krantz
Auditor-Controller	Completed From 150 to 85 printers 44% savings @ $90K / yr. PM: J. Neill	Pilot completed (12 users) 3-year email retention (non-HIPAA users) 7-year email retention (HIPAA users) PM: ISD	Completion Status: 99% PM: J. Neill
Beaches & Harbors	Completed From 85 to 61 printers 26% savings@ $77K / yr. PM: K. Fountain	Pilot completed (7 users) No email retention PM: ISD	Completion status: 92% PM: ISD/IT Shared Services
Chief Executive Office	Completed From 212 to 129 printers 42% savings @ $118K / yr. PM: D. Aardema	Pilot completed (21 users) No email retention PM: ISD	Completion Status: 37% PM: D. Sunabe
Chief Information Office	Completed From 8 to 3 printers 69% savings @ $19K / yr. PM: J. Arnstein	Completed (Department migrated during pilot) 3-year email retention PM: ISD	Completed PM: ISD/IT Shared Services

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Child Support Services	Phase 1 deployment in progress* From 395 to 165 printers* Est. savings – 21% @ $61K / yr.* PM: B. Bowden	Completed (1,564 users)* 3-, 5-, and 7-year email retention (Dept. determined) PM: ISD	Completion Status: 11% PM: B. Bowden
Children & Family Services	Wateridge printer deployment completed From 39 to 27 printers Design for remainder of dept. in progress From 1,295 to 1,019 printers Est. savings – 42% @ $1.62M / yr. PM: N. Ahmad	Pilot completed (15 users) 3-year email retention PM: ISD	Completion Status: 51% PM: ISD/IT Shared Services
Community & Senior Services	Bid, design review in progress* From 111 to 62 printers* Est. savings – 37% @ $96K / yr.* PM: M. Agostinelli	Pilot completed (22 users) 3-year, 5-year, and unlimited mail retention (Dept. determined)* PM: ISD	Completion Status: 96% PM: ISD/IT Shared Services
Consumer/Business Affairs	Completed From 39 to 24 printers 41% savings @ $20K / yr. PM: K. Shelton	Completed* 3-year email retention PM: ISD	Completion Status: 93% PM: ISD/IT Shared Services
Medical Examiner - Coroner	Deployment in progress From 99 to 75 printers Est. savings – 44% @ $33K / yr. PM: B. Cosgrove	No pilot. Dependency on case management system replacement project 3-year email retention PM: ISD	Completion Status: 47% PM: ISD/IT Shared Services
County Counsel	Design in progress Est. 480 printers PM: M. Der	Migration to CES in progress Email retention pending PM: ISD	Completion Status: 95% PM: M. Der
District Attorney	Phase 1 printer deployment in progress (109 printers) From 1,741 to 788 printers Est. savings – 27% @$425K / yr.* PM: T. Pelkey	Pilot in progress Email retention pending PM: T. Pelkey	Completed PM: T. Pelkey

* DENOTES UPDATED FROM PRIOR REPORTING PERIOD

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Fire	Phase 1 printer deployment in progress (27 printers) Phase 2 design in progress ==From 1,610 to 569 printers== ==Est. savings – 58% @ $943K / yr.*== PM: V. Mesrobian	Pending completion of migration to CES Email retention pending PM: R. Sawyer	Completion Status: 2% PM: R. Sawyer
Health Services	**High Desert** Phase 1 deployment completed, Phase 2 deployment in progress From 523 to 109 printers Est. savings – 37% @ $90K / yr. **MLK** deployment completed From 759 to 281 printers Est. savings – 53% @ $425K / yr. **Harbor UCLA** Phase 1 deployment completed 68 printers Phase 2 deployment completed 24 printers Phase 3 deployment in progress From 90 to 75 printers Est. Phase 3 savings – 35% @ $46K/yr. Phase 4 design in progress* **HSA** design review, deployment in progress From 677 to 280 printers Est. savings – 57% @ $501K / yr. **Rancho Los Amigos** Phase 1 deployment completed From 126 to 35 printers Est. savings – 50% @ $54K / yr. Phase 2 deployment in progress From 854 to 369 printers Est. savings – 35% @ $167K / yr. **Olive View** Phase 1 design review, deployment in progress* From 663 to 276 printers Est. Phase 1 savings – 47% @ $220K / yr. Phase 2 design review, deployment in progress*	Pilot completed (15 users) 3-year, 5-year, and 7-year email retention (Dept. determined) PM: ISD	Completion Status: ==1%== PM: E. Garcia

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	From 440 to 221 printers* Est. savings – 41% @ $101K / yr.* <u>LAC+USC</u> Phase 1 deployment in progress From 378 to 368 printers Phase 2 inventory in progress Est. 3,000 existing printers Dept. PM: K. Lynch		
Human Resources	Deployment in progress From 124 to 82 printers Est. savings - 25% @ $82K / yr. PM: S. Contreras	Pilot completed (7 users) 3-year email retention PM: ISD	Completion Status: 79% PM: ISD/IT Shared Services
Internal Services	Deployment in progress* From 645 to 176 printers Est. savings – 58% @ $739K / yr. PM: G. Plummer	Pilot completed (200 users) 3-year email retention PM: ISD	Completion Status: 71% PM: ISD/IT Shared Services
Mental Health	Deployment in progress From 1,631 to 777 printers Est. savings - 35% @ $561K / yr. PM: K. Van Sant	Pilot in progress Email retention pending PM: K. Van Sant	Completion Status: 42% PM: K. Van Sant
Military & Veterans Affairs	Completed From 24 to 12 printers Est. savings – 9% @ $4K / yr. PM: K. Gutierrez	Completed (30 Users) 3-year email retention PM: ISD	Completed PM: ISD/IT Shared Services
Parks & Recreation	Design review in progress* From 265 to 81 printers Est. savings – 55% @ $92K / yr. PM: M. Brown	Completed (936 users) 7-year email retention PM: ISD	Completion Status: 59% PM: ISD/IT Shared Services
Probation	Phase 1 deployment in progress From 1,604 to 258 printers Est. savings - 39% @ $282K / yr. Phase 2 bid, design review in progress * From 1,983 to 599 printers* Est. savings – 46% @ $581K / yr.* PM: B. Chacko	Pilot completed (24 users) 15-year email retention PM: ISD	Completed* PM: V. Chin

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Public Defender	Design on hold From 386 to 178 printers Est. savings – 58% @ $420K / yr. PM: N. Kennamer	Completed (1,200 users)* Unlimited email retention PM: ISD	Completion Status: 0% PM: A. Lew
Public Health	Deployment in progress From 2,264 to 927 printers Est. savings - 50% @ $1.29M / yr. PM: E. Hidalgo	Pilot completed (23 users) 3-year, 7-year, and unlimited email retention (Dept. determined) PM: ISD	Completion Status: 3% PM: J. Green
Public Library	Bid, design review in progress* From 1,586 to 490 printers* Est. savings – 40% @ $280K / yr.* PM: B. Le	Completed (655 users)* 7-year email retention PM: ISD	Completion Status: 3% PM: M. Acosta
Public Social Services	Phase 1 deployment underway * From 748 to 570 printers* Est. savings – 2% @ $31K / yr.* Est. 5,961 total printers PM: P. Choday	Pilot in progress Email retention pending PM: C. Nguyen	Completion Status: 85% PM: C. Nguyen
Public Works	Phase 1 design review in progress From 940 to 415 printers Est. savings – 31% @ $291K / yr. PM: D. Carney	Completed* 4,034 mailboxes Email retention pending PM: ISD	Completion Status: 3% PM: P. Anderson
Regional Planning	Completed From 106 to 59 printers Est. savings - 53% @ $100K / yr. PM: J. Calas	Pilot completed (20 users) Unlimited email retention PM: ISD	Completed * PM: J. Calas
Registrar-Recorder	Design review, deployment in progress From 865 to 530 printers Est. savings – 42% @ $193K/yr. PM: K. Ponte	Pilot completed (10 users) 3-year, 5-year, and unlimited email retention (Dept. determined) PM: ISD	Completion Status: 0% PM: K. Ponte
Sheriff	HOJ deployment in progress Patrol design review in progress Patrol from 1,176 to 527 printers Est. Patrol savings – 61% @ $1M / yr. Custody inventory in progress Est. 6,120 total printers PM: Lt. T. Leon	Pilot in progress 2-year email retention PM: Capt. P. Drake	Completed PM: S. Naimi

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Treasurer & Tax Collector	**Completed** From 321 to 161 printers 28% savings @ $74K / yr. PM: L. Adran	Pilot completed (7 users) Email retention pending PM: ISD	Completion Status: 81% PM: L. Adran